



**FLEET LOGISTICS CENTER** 





Ready. Resourceful. Responsive!



Otilio Santos, FLC Jacksonville Director of Postal Operations **FY18** 





FLEET LOGISTICS CENTER

#### **COURSE OVERVIEW**

- ☐ Mail Orderly Appointment
  - Designation

What Can Be Handled

☐ Mail Composition and Make Up

**General Mail Preparation Guide** 

**Official Mail** 

**Accountable Mail** 

**Expedited Services** 

**International Mail** 

**Inter-Area Mail** 

**Official Mail** 

- **□** Directory Service
- ☐ Responsibilities Security

Mail Pick up & Delivery

Transportation

Accountability







### DESIGNATION OF UNIT MAIL CLERKS AND MAIL ORDERLIES

- ☐ Prior to entering into mail-handling duties, all personnel shall receive, at a minimum, training in:
  - \* The importance of safeguarding mail.
  - Handling of accountable mail.
  - \* Timely delivery of mail.
  - \* Consequences for negligence of duty.





### DESIGNATION OF UNIT MAIL CLERKS AND MAIL ORDERLIES (CONT)

- ☐ Commanders or designated representatives (Department Heads, Division Officers or Official Mail Managers) shall designate unit mail clerks, or mail orderlies.
- ☐ Personnel must meet the qualifications in OPNAVINST 5112.6E and DOD Postal Manual 4525.6-M.
- ☐ Appointment must be in writing utilizing the "Offenses Against The Mail Statement" (OPNAV Form 5112/1) and a DD Form 285 issued…DD Form 2260 will be kept on file in the post office or mail center in lieu of 285.





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#### DD FORM 285 (APPOINTMENT OF MAIL ORDERLY)

	1. DATE EFFECTIVE	2. DATE REVOKED				
(Last, First, Middle Initial)						
5. SSN	6. TITLE OF APPOIN	TEE				
TY	8. APO, MPO OR CO	NUS INSTALLATION				
	10. THIS FORM MUST BE VALIDATED BY THE SERVING AGENCY'S GENERAL					
Official (Except accountable)	CELHK RECEIVING MAIL. IN THE CA					
Official Pouches Only	OF THE NAVY MOBILE UNITS, VALIDA- TION MAY BE BY IMPRESSION OF THE UNIT'S OFFICIAL SEAL.  SIGNATURE OF APPOINTEE					
ING OFFICIAL						
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#### Mail Orderly Designation Log (DD Form 2260)

UNIT MAIL CLERK/ORDERLY DESIGNATION LOG

CARD NO.	DATE ISSUED DATE REVOKED Yr, Mo, Day Yr, Mo, Day	ACTIVITY IDENTIFIER	NAME OF DESIGNEE (Print) Last, First, MI	OESIGNEE (Signature)	APPOINTING OFFICIAL (Signature)	PAY GRADE
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### DESIGNATION OF UNIT MAIL CLERKS AND MAIL ORDERLIES (CONT)

- All mail orderlies and unit mail clerks will sign an Offenses Against The Mail Statement (OPNAV Form 5112/1) and this statement must be kept on file in the post office or mail center.
- □ Personnel working in a CMF or other official mail center will be designated as mail clerks not Navy Postal Clerks
- □ Personnel picking up mail direct from a Navy Mail Center, Mail Room, Navy Post Office, or direct from a U.S. Postal Service facility will be designated as mail orderlies





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OFFENSES AGAINST THE MAIL AND MAIL ORDERLY DESIGNATION FORM	
(NOTICE AND ACKNOWLEDGEMENT)	

RATE/FULL NAME: DATE:

Ref: (a) OPNAVINST 5112.6D (b) DODINST 4525.6-M

- (c) Administrative Support Manual (ASM)
- 1. <u>Purpose and Use</u>. This document supplies a notice and acknowledgment of general mail security duties, leave and rules and the sanctions imposed for violations thereof. This document shall also be used to designate a mail orderly. Reference (a) requires Navy personnel designated to receive, process, maintain and deliver mail to endorse this form at initial designation and annually thereafter (mail orderlies at initial designation only). The endorsed form must be maintained in the member's service record and a copy filed in the post office.
- 2. General. References (a) and (b) require the Military Fostal System to preserve the security of all mail in its custody and protect if from unauthorized opening, inspection, reading, tampering, delay or other offenses against the mail. Mail is considered to be in the possession of the U.S. Postal Service or Military Postal Service from the time deposited in an authorized civilian or military post office, authorized amail depository, or given to an authorized unit mail clerk for posting until it is delivered to the addressee or an authorized representative.
- 3. <u>Sanctions</u>. Military Postal Clerks (MPCs), Unit Mail Clerks (UMCs) and mail orderlies who commit or allow others to commit an offense against the mail are subject to administrative discipline, court martial or criminal prosecution leading to a fine, imprisonment or both.
- 4 Specific Duties and Prohibitions
- a. Tampering. Tampering with or depredation against mail matter are offenses against the United States and are punishable by law. MPCs, UMCs and mail orderlies will not break or permit to be broken the seal of First Class matter while it is in military postal channels. Packages Services mail believed to contain nonmailable matter may be opened by command postal officers in the presence of a witness (DOD 4525.6-M, Classes).
- b. Safeguarding Mail. MFCs, UMCs and mail orderlies may be held responsible for loss brought about by failure to safeguard mail entrusted to their care. When UMCs are absent from unit mailrooms, receptacles for registered and certified mail and entrance to the unit mailroom will be locked. Mail in the custody of UMCs or mail orderlies will not be subject to delay, interception or search. Mail will be delivered only to the addressee, an agent designated by the addressee in writing, or to the servicing post office for outgoing mail (DDD 452.6-M, 03.2.5).
- c. Moving the Mail. When a designated MPC, UMC or mail orderly is unable to consult a supervisor concerning proper mail security procedures in a particular matter and when postal regulations or written directions issued by the Postal Inspection Service or General Counsel do not detail lawful security procedures in the matter, the member must protect the mail in all respects and move it or permit it to move without interruption to its destination. (Ref c, chapter 2, 274.1)
- Some Associated Criminal Statutes (non-exclusive)
- a. Obstruction of Correspondence and Theft or Receipt of Stolen Mail Matter. Wheever steals, takes or obtains by fraud, any stamped letter, post card, package or pouch from an authorized mail depository; opens or destroys such mail; or removes from such mail or anything contained therein is subject to a fine of not more than \$2,000 or imprisonment for not more than five years, or both. Any person buying, receiving, concealing or unlawfully possessing mail matter or contents thereof, knowing same to have been stolen, also will be subject to a fine or imprisonment (18 USC 1708).
- b. Mailing Obscene or Crime Inciting Matter. Whoever deposits in a post office or authorized mail depository any letter, package or other mail matter containing obscene or indecent pictures, writings or publications is subject to a fine of not more than \$5,000 or imprisonment for not more than five years, or both (18 USC 1461).

OPNAV Form 5112/1 (Dec 06) S/N 0108-LF-128-4600

#### OFFENSES AGAINST THE MAIL AND MAIL ORDERLY DESIGNATION FORM (NOTICE AND ACKNOWLEDGEMENT) (Reverse)

- c. Removal of Postage Stamps from Mail. Whoever unlawfully or willfully removes from mail matter any stamp attached thereto in payment of postage shall be fined or imprisoned for not more than one year, or both (18 USC 1720).
- d. Intentional Destruction to Mail Bags or other Equipment. Whoever tears, cuts or otherwise damages mailbags or other equipment used or designated for use in the conveyance of the mail, or draws or breaks any staple or loosens any part of any lock, chain or strap attached thereto with the intent to rob or steal such mail or to render the same insecure shall be fined or imprisoned for not more than three years, or both (18 USC 1706).
- e. Punishment of Accessories After the Fact. Whoever, knowing that an offense against the United States (U.S. Postal Service and Military Postal Service inclusive) has been committed; receives, relieves, comforts or assists the offender to hinder or prevent his or her apprehension, trial or punishment is an accessory after the fact. Except as otherwise expressly provided by an act of Congress, an accessory after the fact is subject to not more than one-half the maximum sentence prescribed for the punishment of the principal. If the principle is punishable by death, the accessory will be imprisoned for not more than 20 years (18 USC, Suppl V3).
- f. Theft of Property Used by Postal Service. Whoever steals, purloins or emberzles any property of the U.S. Postal Service or appropriates any such property to his or her own use, or other use than intended, or conveys away any such property to the hindrance or detriment of the public service, shall be fined or imprisoned not more than three years, or both; but if the value of such property does not exceed \$1,000, they shall be fined or imprisoned not more than one year or both (18 USC 1707).
- g. Uniform Code of Military Justice. Article 92, Dereliction of Duty; Article 92, Failure to Obey Order or Regulation; Article 134, (Mail: taking, opening, secreting, destroying or stealing); Article 134, (Mails: depositing or causing to be deposited obscene matters in.)

I,	_ have read,	had explained	to me, and	understand	
	/				
MPC/UMC/MAIL ORDERLY SIGNATURE	DATE	POSTAL OFFICE	R SIGNATURE		DATE
MPC ANNUAL UPDATE (SIGNATURE AND DATE)					

#### COMPLETED BY DIVISION OFFICER FOR MAIL ORDERLY DESIGNATION

I (division officer) certify that the nominated mail orderly meets all requirements listed in reference (a) and (b) and there are no existing circumstances that prevent the nominee from being appointed. If after the above individual is designated as a mail orderly any event occurs to which the individual no longer meets the requirements listed below. I will promptly notify the post office to terminate the individual's designation and nominate additional personnel to the duties. Above nominated mail orderly is authorized to receive the following mail:

Personal (Except Accountable		Official (All)		Official (Registered Only, U.S. Citizen Only)		Official (Except Accountable)	
DIVISION OFFICER SIG	NATURE			DATE			
			PC	ST OFFICE USE ONLY			
Appointment Date:		Trai	ning C	ompleted: Rev	ocation/Tra	ansfer Date:	

OPNAV Form 5112/1 (Dec 06)

S/N 0108-LF-128-4600





### DD - 285s

- ☐ MAIL ORDERLIES MAY BE AUTHORIZED TO PICK UP:
  - **❖** All Personal Mail (Except Accountable)
  - **❖** All Official Mail (Except Accountable)
  - **❖** All Official Mail (Including Accountable)

Mail Orderlies who are assigned to handle Official Register Mail:

\* Must be eligible for a SECRET security clearance.





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# MAIL COMPOSITION AND MAKE UP





### **DEFINITION**

- ☐ Mail bearing an attention line or the addressee's name with a job title is considered to be **OFFICIAL**
- ☐ Mail bearing an individual's name but does not have a job title or the name in the attention line is considered to be **PERSONAL**
- ☐ Use discretion, it is common practice for activities outside of Department of Defense to address official business matters to an individual by name, and the address may or may not include a job title





#### MAIL PREPARATION AND PACKAGING

Originator's responsibility
No masking tape
Scotch tape should <u>ONLY</u> be used to reinforce a properly sealed flap (should cover the entire flap)
Distribute weight evenly throughout package
Remove old markings, labels, and barcodes
Use correct size envelopes
All size envelope flaps must be completely sealed (metal tabs & brass clips must be covered)





#### **ADDRESS PLACEMENT**

Department of the Navy
Commanding Officer
Fleet Logistics Center
P.O. Box 97
Jacksonville, FL 32212-0097
Official Business

Commander Global Logistics Support 937 North Harbor Dr. San Diego, CA 92132-5000





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#### ADDRESS EXAMPLES

#### **RETURN ADDRESS**

DEPARTMENT OF THE NAVY
COMMANDING OFFICER
ATTN: SUPPLY OFFICER
HSM-60 UNIT XXXXX BOX XXX
FPO AA 34099
OFFICIAL BUSINESS

The 'ATTN' line should always be the second or third line of the address and no information should be placed below the 'City, State, Zip' line.

#### **'TO' ADDRESS**

COMMANDING OFFICER NAVAL HOSPITAL PSC 812 Box 3560 FPO AE 09627

COMMANDING OFFICER ATTN MEDICAL DEPT USS ABRAHAM LINCOLN CVN 72 UNIT # BOX # FPO AP 96612

#### DEPARTMENT OF THE NAVY'

is used for commands within DON.

'OFFICIAL BUSINESS' will always be placed below the return address regardless of branch.





#### ADDRESSING STANDARDS FOR OFFICIAL MAIL

No handwritten addresses authorized on mail that requires postage
 Addresses should be typed
 5 line total limit for the 'To' address
 Minimum punctuation is authorized including the hyphen for a Zip+4
 Use the proper 5 digit ZIP Code
 Using a generic '9999' or '0000' +4 will result in processing delays to your mail





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#### **OFFICIAL MAIL**

#### REMEMBER:

- ☐ Names in <u>Attention</u> lines mean "Official"
- ☐ Names with a <u>Title</u> mean "Official"
- □ <u>DO NOT</u> return this mail to the Mail Center as directory mail. If the person whose name appears is no longer at your command, <u>THIS IS STILL YOUR MAIL</u>.
- ☐ Mobile commands with an FPO will use local addresses while in homeport.





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### REGISTERED

- **☐** Most secure
- **☐** Slowest (Require signature each time custody changes)
- **☐** Expensive
- ☐ Items that may be sent via REGISTERED MAIL are:
  - **❖** ANY 'SECRET' MATERIAL (Mandatory)
  - (Also can be sent via USPS Express Mail or GSA authorized carrier in CONUS)
  - \* NATO CONFIDENTIAL
  - **❖** ALL CONFIDENTIAL TO FPO / APO ADDRESSES





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#### REGISTERED MAIL PREPARATION

	PS FORM 3877 (Firm Mailing Book) in duplicate
	Affix accountable labels at the top of the item between the return address and postage
	Cover and firmly seal all open edges of the item (i.e. flaps and seams) with water activated brown paper tape that will absorb an ink impression
	No padded envelopes
	No cellophane window envelopes
Fo	r more info, look in SECNAVINST 5510.36



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# Fleet Logistics Center Jacksonville Mail Orderly Training



#### REGISTERED MAIL LABEL (L200 OR N)

#### **Label 200 or 200-N**

Please present your package to a retail employee at a Post Office, station, or branch and the retail associate will affix a USPS Tracking label to the pacjage.



Form 200 is used when your printed postage does not include a tracking barcode.



Form 200-N is used when your postage is printed on a shipping label with a tracking barcode.





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#### PS FORM 3877 (Firm Mailing Book)

POSTAL SER Name and Address of		Check type of mail or service  Adult Signature Required  Adult Signature Restricted Deliver  Certified Mail  Certified Mail Restricted Deliver  Collect on Delivery (COD)  Insured Mail  Pronty Mail	Return Receipt for	(for Por		l copies a	f this receipt). f Receipt.	Firm M				1 110			
USPS Tracking	g/Article Number	Addressee (Name, Street, 0	Dity, State, & ZIP Code**)	Postage	(Extra Service) Fee	Handling Charge	Actual Value if Registered	Due Sender if COD	ASR Fee	ASRD Fee	RD Fee	RR Fee	SC Fee	SCRD Fee	SH Fee
1.	1					ne									
2.						300 in val								very	
3.						ver \$50,			ired	Deliver			ion	cted Dell	
4.						ed and o			ire Requ	estricted	Deliver	teceipt	onfirma	n Restri	dandling
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6.						arge - if			Adul	dult Sign	O.		Sign	ature Cor	07
7.						dling Cha				4				Signa	
8.						Hand									
Total Number of Pieces Listed by Sender	Total Number of Pieces Received at Post Office	Postmaster, Per (Name o	f receiving employee)												





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#### **CERTIFIED MAIL**

☐ Available for only USPS First Class and Priority Mail							
☐ Provides signature at office of destination							
☐ Can be sent to FPO / APO addresses							
☐ <u>Items eligible</u> :	☐ <u>Items eligible</u> :						
EEO material	Illegal ID Cards						
Court summons Traffic ticket							
Dishonored checks							
☐ CONFIDENTIAL MATERIAL							

(Only to Designated DOD contractors IN-CONUS)\*

\*SEE SECNAVINST 5510.36 FOR MORE DETAILS





### **CERTIFIED MAIL PREPARATION**

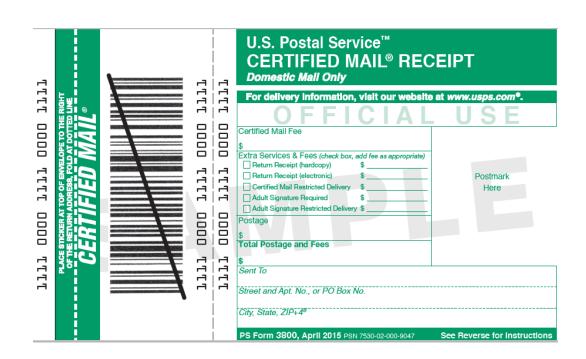
**OPTION FOR MAILING INDIVIDUAL ITEM:** 

- **□PS FORM 3800 Label and Receipt** 
  - \*Attach Label and Receipt to article
  - **❖** Make sure receipt portion is filled out
  - **Accepting Mail Center or Post Office stamps** receipt portion (command's proof of mailing) and return to mailer.





#### CERTIFIED MAIL LABEL (PS FORM 3800)







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#### **RETURN RECEIPTS**

Only allowed to non-government agencies, civilian firms, corporations, and private individuals when proof of delivery is required by law or regulation

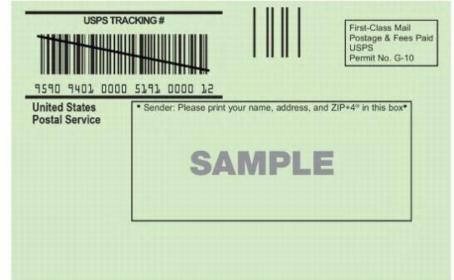




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#### RETURN RECEIPTS

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON	DELIVERY
Complete items 1, 2, and 3.     Print your name and address on the reverse so that we can return the card to you.	A. Signature	☐ Agent ☐ Addressee
<ul> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	B. Received by (Printed Name)	C. Date of Delivery
Article Addressed to:	D. Is delivery address different from     If YES, enter delivery address it	
SAMPLE		





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### Fleet Logistics Center Jacksonville Mail Orderly Training



### **EXPEDITED SERVICES (FEDEX)**

0	FedEx. USA Airbill 😅 1234 5678 9010	re. 0215 Sender's Corr	0
	Express Constitution 10 and 10		
0	0 10/15/01 1 € 9999-9999-9	to Express Package Service Analogue up to 19 fan  X hulfs Facky there    Selfs Service   Selfs	
0	South Tyler Hanlon Provi 602 1555-1812	fedir 20v fedir forms few	0
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### **INTER-AREA MAIL (GUARD MAIL)**

- □<u>DEFINITION</u>: Any official correspondence sent between commands located within the servicing area of Mail Center
- □ Articles are addressed as regular Official Mail, or have appropriate route number and command title
- **□** No postage is required
- **□NOT FOR PERSONAL USE**





#### DIRECTORY MAIL

(ALSO KNOWN AS)

### UNDELIVERABLE AS ADDRESSED





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#### **DEFINITION**

T •	• 1	•
<b>Directory</b>	mail	IS:
Directory	111411	

- ☐ Mail that is undeliverable as addressed, because of an incomplete or incorrect adddress.
- ☐ Directory mail must be forwarded to addressee or returned to sender.
- ☐ Mail for personnel who have transferred.
- ☐ Mail for personnel unauthorized to use official mailroom.

NOTE: Official mail MUST <u>NOT</u> be directorized. This mail is addressed to <u>Your Command</u>, not to a private individual.





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#### OPNAV FORM 5110/5 CHANGE OF ADDRESS CARD (MILITARY PERSONNEL ONLY)

NOTICE OF CHANGE OF ADDRESS  OPNAV 5110/5 (Rev 3-90) 5/N 0107-LF-009-2500				
NAME (Last, first, middle)			RANK / RATE	SOCIAL SECURITY NUMBER
	ward (directory) m estal officers, and m	nail. ROUTIN military and ci	E USES: Used by mi vilian inspectors. D	ilitary and civilian personnel in mail functions. Disclosure is voluntary: however, failure to
NEW ADDRESS (Consult SNDL for address)			OLD ADDRESS (Attach mailing label for publisher)	
±2 ∰40				
ESTIMATED REPORTING DATE			DEPENDENT'S NA	ME (If applicable)
SIGNATURE				
FORWARD SECOND CLASS MATTER FO	R 60 DAYS		THIS SPACE FOR P	OSTAL CLERK
ITEM	YES	NO		
MAGAZINES				
NEWSPAPERS				

Directory file maintained on all military personnel utilizing OPNAV 5110/5





#### DIRECTORY MAIL (FIRST CLASS & PRIORITY MAIL)

#### **Forwarding Time Limits:**

- ☐ Transferred personnel 12 months
- □ *Students and TAD personnel* 3 months
- ☐ *Mail for due to report personnel*Hold for 30 days before returning to sender (verify with prospective gains/loss list)





#### SECURITY OF THE MAIL

- ☐ All mail must be provided sufficient security to prevent loss, damage, or compromise
- Mail should not be left unattended
- ☐ Mail shall not be delayed
- ☐ Personal mail should be delivered <u>directly</u> to the addressee, kept in a locked box that the mail orderly or unit mail clerk only has access to or returned to the post office for safe keeping.





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### SECURITY OF THE MAIL (Continued)

- □ Access to mailrooms should be limited to authorized personnel on official business.
- □ All PS Forms for accountable mail and DD Forms are kept on hand for a minimum of 2 years to maintain a chain of receipts
- □ Registered Mail, USPS Express Mail, and FedEx must be maintained under tight security until delivered. If retained overnight it must be kept in a GSA approved safe or registered mail cage.





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### Mail Pick up & Delivery

- ☐ Mail must be picked up from the Mailroom/Post Office daily by unit mail orderlies.
- ☐ Failure to do so is considered delay of mail and is in violation of USPS and DOD Postal Regulations.
- ☐ The Command's address must only be used for official business of the command Exceptions:
- At CONUS installations, Military personnel who reside in bachelor housing quarters where the USPS does not deliver to the quarters may receive personal mail at their command's official mailing address

At OCONUS installations all personnel and their dependents may receive personal mail at their command's official mailing address

Personnel may receive personal mail during the first 120 days after they join the organization. This allows time to establish a local residence address





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#### **COMMON CAUSE FOR DELAYED MAIL:**

- ☐ Incoming and outgoing mail is not processed promptly.
- ☐ Often mail is not processed promptly when the person who normally handles it is unavailable due to leave, training, etc. Designate someone to distribute incoming mail for times when you are not available
- ☐ Inform personnel they must advise all their correspondents to send personal mail to their home address





#### **TRANSPORTATION**

- ☐ Pick-up and delivery should be made in an enclosed, lockable Government vehicle
- ☐ Privately Owned Vehicles (POV) can be used only during emergency situations or when authorized by the Commanding Officer in writing

(Copy must be provided to the Post Office or Mail Center where daily pickup is made)





#### **ACCOUNTABILITY**

As a mail orderly or unit mail clerk, you are held liable and accountable for all mail until it is delivered to the addressee. You can be subject to administrative discipline, court martial, or criminal prosecution for offenses against the mail.





### **SUMMARY**

You should now have the basic fundamental knowledge to handle your commands
Official and Personal Mail.

As always, contact your serving Mail Center or Post Office with any questions or concerns.





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### REFERENCES

DOD OFFICIAL MAIL MANAGEMENT DODI 4525.08
DOD OFFICIAL MAIL MANUAL 4525.8-M
DOD POSTAL MANUAL 4525.6-M
SECNAVINST 5510.36
OPNAVINST 5218.7 series
OPNAVINST 5112.6 series
USPS DOMESTIC MAIL MANUAL
USPS INTERNATIONAL MAIL MANUAL
USPS PUB 28 & 221
WWW.USPS.COM





### CERTIFICATE OF COMPLETION

#### THIS CERTIFICATE CERTIFIES THAT

### HAS SUCCESSFULLY COMPLETED The NAVSUP FLC Jacksonville Mail Orderly Training



DATE SIGNATURE