NAVSUPHQ 4C

Volume 1, Issue 3

4th Quarter FY02

SUPPLY MANAGEMENT INFORMATION

INSIDE THIS ISSUE:

NAVSUP
NAVAL SUPPLY SYSTEMS COMMAND
Ready. Resourceful. Responsive!

The Fleet is at the forefront of all that we do here at NAVSUP. Having just served aboard USS ENTERPRISE as Supply Officer, I am particularly aware of the need for optimal logistics tools in the Fleet. These tools should not just improve quality of work for our Sailors, but also leverage technology and improved logistics to boost combat readiness. I am looking forward to working with the Fleet, SPAWAR, and the other Systems Commands to accelerate fielding of innovative logistics tools and effect positive change. Our upcoming meetings with the Fleet on issues such as ERP Afloat, Micro-SFM, and the RSupply User's Group in the Fall will give us an opportunity to refocus our efforts on your concerns, and ensure that our vision of the future is in concert with yours. Be the Best!

CAPT (Sel) Bill Dawson, SC, USN
Assistant Commander for Logistics Information and Innovation

SPAWAR RSUPPLY SYSTEM UPDATE

1. This is the second in a series of updates addressing PMW 151 supply initiatives of interest to the Fleet. This summarizes ongoing efforts to develop system improvements and enhancements. The goal is to provide the latest information on system changes and their impact on afloat and ashore supply operations.

a. Web Enablement (ENTCSS) is the first step in a three-tiered strategy leading to an enterprise-wide logistics information solution. The second step is data replication (Maritime Logistics Data Network (MLDN)) and the third step is to increase visibility and accessibility of the NTCSS applications through enterprise database. Web Enablement will provide access to NTCSS applications from all workstations at the activity having LAN connectivity, provide for a common web browser interface, simplify software implementation and upgrades, and allow for accelerated installs. The current plan provides for the prototype fielding of Web Enablement for RSupply Unit Level in Fall of CY02. It is anticipated that the new web look for NTCSS applications, enhanced ADHOC capability, and the functionality of the "Birch" release will be a welcome change for Fleet users.

b. Pilot program efforts continue to move toward developing an Enterprise Resource Planning (ERP) solution. ERP will provide a Navy-wide Common Commercial Off the Shelf (COTS) Software System for Supply and Maintenance Management. Web Enabled NTCSS will be a "bridge" to ERP transition. PMW 151 is currently working with the NAVSEA NEMAIS Pilot Team to develop an ERP transition plan. The current plan targets the prototyping of a unit level ERP ship in FY 03. Fleet representatives will be important team members as the ERP transition moves forward.

c. Correction of change proposals and trouble reports: NAVSUP, in conjunction with the Fleet, PMW 151, and SSC Norfolk prioritized critical

(Continued on page 2)

An F-14 "Tomcat" from the "Black Aces" of Fighter Squadron Four One (VF 41) roars off the flight deck of USS ENTERPRISE during

SPAWAR RSUPPLY SYSTEM UPDATE (cont'd)

(Continued from page 1)

RSupply trouble reports for inclusion in the Fall NTCSS release (Force level 820-01.01.60 and Unit level 820-02.01.40). The decision on which TRs to incorporate, and which TRs to hold for a follow-on release was based on Fleet input, existing SSC-N workload, and schedule commitments. Results of this prioritization effort were provided via SSC San Diego message 222258Z Mar 02. The following MIL-STD 498 trouble report categories and definitions are provided as general info:

- Critical: Prevents the accomplishment of an operational or mission essential capability. Jeopardizes safety, security, or other requirement designated adversely affects the accomplishment of an operational or mission essential capability and no work-around solution is known. Adversely affects technical, cost, or schedule risks to the project or to life cycle support of the system, and no work-around is known.
- Urgent: Adversely affects the accomplishment of an operational or mission essential capability but a work-around solution is known. Adversely affects technical, cost, or schedule risks to the project or to life cycle support of the system, but a work-around solution is known. Results in user/operator inconvenience or annoyance but does not affect a required operational or mission essential capability. Results in inconvenience or annoyance for development or support personnel, but does not prevent the accomplishment of those responsibilities.
- Routine: Any other effect.

d. Training: The RSupply training curriculum is currently being fielded. The RSupply Navy Training System Plan (NTSP) is being staffed. The Unit level pilot was conducted in May 02 at FTC Norfolk. The Force level pilot will be implemented at FTC San Diego in Aug 02.

e. Update on current releases: The "Birch" release is being delivered to Fleet users as a mail-out. As of 14 Jun 02, 6 activities have received Birch Force, 109 activities have Birch Unit, and 44 activities have Birch Plus Force. Birch Plus Unit will be released pending Battle Force Interoperability Configuration Control Board (BFI CCB) approval. Birch Plus Unit for submarines will be released following completion of Technical Compatibility Testing (TCT).

f. Queued money value status: The utility to align the RSupply Unit departmental budget queued money values was distributed on 4 Apr 02. The utility was developed to alleviate frustration and workload impact due to incorrect queued money value computations and is the basis of an application fix that will be made available in a future release.

g. Software release process: PMW 151 and SSC Norfolk continue to actively engage in efforts to reduce the current timeline for software releases. Recent improvements to the process allow for input to the BFI CCB by battle group vice individual activities. This change injects speed to both the submission and the review process. Additional changes include the release of A-O messages for activities that are not within the D-30 window or require a TCD waiver.

h. RSupply at Naval Air Stations: An additional 4 NASs have been successfully completed, including NAS North Island, NAS Jacksonville, NAS Whidbey Island and Naval Station Mayport. The project transitions U-2 to RSupply, and aligns with NAVSUP'S overarching goal of singling-up business processes, ashore and afloat. PMW-151 will continue to coordinate implementation dates with the functional manager and respective Fleet/TYCOM representatives.

i. NTCSS optimized OMMS-NG and RSupply data storage issues. The optimized databases were originally envisioned to to retain approximately seven years worth of data. However, data storage requirements are exceeding expectations. Near term, SSC Norfolk is working on the following solutions to purge the RSupply and OMMS-NG databases of selected fields, in order to free up space. The testing and release timeline for these two utilities will be provided SEPCOR.

- The supply purge utility is an interim solution created to assist Fleet units experiencing high space usage. The utility deletes certain types of records from the transaction ledger, CTL. An example of records with qualifying deletion criteria are CTL records that are more than 12 months old and contain status and or receipt information. Although the data is permanently deleted from the CTL, it remains intact in other data files in the system and users can view this information using ADHOC capability. The intent is to eliminate old data from the files to make room for the newer data that is being added. As a long-term solution, SSC-N is investigating two solutions:

- Resizing the NTCSS databases to accommodate the data and creating a data archive capability in the software.

- OMMS-NG data storage. A new capability was added to the Birch Plus release to purge the Change Log (CHG_LOG) table only when the parent record is deleted. Prior to Birch Plus, the CHG_LOG only retained the last 30 days worth of changes. This new capability causes the table to grow, creating the need to truncate the CHG_LOG table. OMMS-NG developers are working on a Data Alignment Program (DAP) that will copy the data out of the CHG_LOG table prior to the truncation of the table. This will allow the site to save and view the data using an Excel spreadsheet provided by SSC-N. Information on a long-term solution will be provided in an upcoming article. .

2. Your feedback is welcomed as we continue to work together in streamlining RSupply Systems. For additional information call 858-537-0290.

MLDN SUMMIT

Maritime Logistics Data Network (MLDN) is a data link between the shipboard AIS (RSupply) and database servers located ashore. One-way replication of afloat database coupled with live remote access from ashore sites allows real time distance interaction. MLDN enables financial and inventory stock control functions to be performed ashore while providing enhanced and centralized management review and oversight. Opportunity exists to move substantial workload off the ship.

NAVSUP hosted an MLDN summit on 17/18 July at the Breezy Point Officers' Club. The purpose of this summit was to get information out to the Fleet on where we are with MLDN and to focus on future MLDN processes. Minutes and pitches for the MLDN summit will be available on a newly created web-site. It will house minutes, documents, and discussions related to this project. You can visit this "Community of Practices" site at www.cop.ssic.com. You will need a password and login. For more information on the MLDN summit and the new web-site call 717-605-6247or DSN 430.

FLEET IMAGE MANAGEMENT SYSTEM (FIMS) – NT

The NAVSUP supported Wizard Works group has developed the Fleet Image Management System (FIMS) for Windows NT. FIMS-NT replaces the Novell version of the application currently in use at Marine Aviation Logistics Squadrons (MALS) and Submarine Base, New London.

FIMS is designed to automatically interpret barcodes and electronically store index information for future retrieval to local or network hard drives. Included in the application are scanning templates to read, interpret, and store DD Form 1348-1A (Issue Release and Receipt Documents (IRRDs)) for material receipts, and Depot Level Repairable (DLR) turn-ins. The extended features of FIMS enables users to define and adapt the image processing "engine" to create user-defined libraries, such as Issues, Surveys, Report of Discrepancies (ROD), Quantity Deficiency Reports (QDR), Material Turned Into Stock (MTIS), Offloads, Contracts and Correspondence.

FIMS-NT is capable of operating as a standalone Scan and View workstation, or on a NT Network with multiple Scan and View stations. This release will support simplex grayscale scanning of documents with a physical size of 8 ½ by 11 inches or smaller. Future releases will include support for SCSI and Twain scanning, import of images and data to FIMS, auto export of images and index date to other storage devices, OCR (Optical Character Recognition), full text searching, and the ability to store images to optical media (CD/DVD, Optical Jukeboxes).

FIMS-NT Design Objectives

* The Fleet NTCSS Document Image Storage and Retrieval Workstation Solution

* Operate on existing Naval Tactical Command Support System (NTCSS) Local Area Network with approved hardware configurations to maximize investment in existing hardware

* Minimize data entry through use of bar-coded interpretation of the Document Number and National Stock Number contained on the DD Form 1348-1A, IRRD

* Provide automated electronic storage and retrieval of scanned images

* Reduction of paper storage and cabinet space

* Print on a Local or Network Printer

* Attach to an E-Mail

* Decreases Shipboard Research workload

* Store and manage a wide range of document requirements in a user defined libraries

To inquire about FIMS-NT, call 717-605-7420 or DSN 430.

electronic Retrograde Management System (e-RMS)

e-RMS is a newly designed web based retrograde processing application that uses enterprise data to properly identify retrograde, report TIRs, print bar coded 1348-1 shipping documents, identify proper shipping containers, create shipping manifests and DD 1387 military shipping labels. It will also post proofs of shipment and delivery, identify ATAC exclusion items and carcass constrained items, create EI, QDR and engine shipping documentation. e-RMS provides the user with access to source data within the Naval Inventory Control Point's ADP systems in order to streamline the retrograde return process.

e-RMS is designed to close carcass tracking at the shipboard level and create a Stock in Transit (SIT) for the retrograde thereby increasing visibility and tracking capability. e-RMS is currently being considered for use on large decks (CVNs, LHAs, LHDs) and is designed to work in conjunction with the Web SDR system for SIT tracking.

USS ABRAHAM LINCOLN and USS NASSAU will be using e-RMS during their summer cruises in order to prove the ability of e-RMS to operate in a shipboard environment. Both ships will deploy with Technical Assistance for Repairables Protection (TARP) representative who will operate e-RMS as well as ensure retrograde is properly packed for shipment. The combination of TARP and e-RMS is expected to result in properly identified, packaged, protected, and documented retrograde. Also, e-RMS identifies those items requiring expedited shipment due to a carcass, constrained condition at the repair depot. ATAC will ship retrograde to the Designated Overhaul or Storage Point as indicated on the e-RMS generated 1348-1 shipping documentation, although direct shipment is possible.

Accessing enterprise data via e-RMS will streamline the current retrograde return process by eliminating the need for ATAC to validate retrograde material identity. Since e-RMS generated shipping documentation is addressed to the Designated Overhaul or Storage Point, ATAC will not be required to change documentation on the retrograde shipment. Anticipated results are reduced cycle times for retrograde movement from end user to the final destination, particularly for the most critical items, those that are carcass constrained.

For additional information contact the e-RMS Project Manager at 717-605-5150, DSN 430 or the e-RMS Systems Analyst at 717-605-1612, DSN 430.

Real-time Reutilization Asset Management

When to use the RRAM Web Site or the Navy Integrated Call Center (NICC)

NICC is committed to NAVSUP's "One Touch" Supply vision and helping access information from the supply system in the most efficient and effective manner. For RRAM inquiries, the RRAM web site should be your first source for information on document status inquiries, RRAM NIIN availability searches, and ANSRS technical screening inquiries. You can do a full or partial match on item name, part number, or cage, and search the databases: Non-Standard, NIB, MIF, DLSC, NISH, NICN, UNICOR. Site address is www.ec.navsup.navy.mil/ram/. Contact the NICC at 1-877-4-1-TOUCH (86824) for user name and password.

The RRAM web site allows users to see what NIIN's are available within the RRAM database and to check on status of documents entered by NICC or other means (CPEN/VMSR). You cannot enter a requisition through the RRAM web page.

RRAM has "7" restricted issue sites. In order to requisition material from these sites, contact the warehouse manager to request material from any of the listed sites: Portsmouth, VA - R1AAS-TECRA, R1AAY-SQS56; Ingleside, TX - R2001-MINESWEEPERS; Quonset Pt, RI- R300R-SEAWOLF; Chesapeake, VA-R4AAN-FORCE PROTECTION, R4AAU-LHD-5, R4AAV-CRYSTAL LIGHT VALVES.

The NICC can conduct real-time asset availability inquiries, requisition status inquiries, input and process RRAM requisitions, and conduct batch processing for multiple stock checks and multiple requisitions.

For NICC assistance INCONUS, call 1-877-41-TOUCH (86824) and press "0" at the welcome greeting to be sent directly to a customer service representative. State that you are calling about a RRAM asset or requisition. For all OCONUS customers call DSN 510-42-TOUCH (86824) and press "0" (zero) at the welcome greeting.

All RRAM inquiries sent to NICC for multiple stock checks and requisitions (5 or more) should be sent via email or SALTS with the subject line "RRAM inquiries." For requisition input requests, use the 80 card column MILSTRIP format, ensure card columns 74, 75, 76 are populated with RICs as follows: Pearl Harbor afloat units-NPZ; Japan-NZZ; North West-NUZ; South West -NDZ; all East coast-NNZ, save the document as MS text file and send via email.

If sending requests in an email, fax, or SALTS do not submit to both coasts. East coast customers submit your requests only to Norfolk and West coast customers submit your requests to San Diego. All West coast users may fax requests to 619-532-4013, send saltsgram to bzz @ salts.icpphil.navy.mil, or email fiscsd_cic@sd.fisc.navy.mil. All East coast users may fax to 757-443-1655, send salts gram to eyb@salts.icpphil.navy.mil, or email nicc@nor.fisc.navy.mil.

For asset availability checks, please submit NIIN with no dashes (e.g. 123456789). Save as an ASCII text file and send as attachment via email or salts gram.

Requisition input

Ensure data is in 80-card column MILSTRIP format. Save as an ASCII text file and send as attachment via email or salts gram. For status check on a document, please submit complete document number with no dashes. Save as an ASCII text file and send as attachment via email or saltsgram. **NOTE:** Faxes cannot be processed as efficiently as other electronic media but will be accepted. Adhering to the requested ASCII text format will facilitate automated entry and avoid manual input, which will assist in processing your inquiries in the most efficient manner.

If you cannot reach the web site or need further information contact the Program Office at 717-605-8393/2/5245/ 4765 or DSN 430.

WEB SITES: LOGISTICS LINKS

NAVICP Knowledge Management System (KMS)	aicpm16.icpmech.navy.mil/kms/navicpdi.nsf
Standard Automated Logistics Tool Set (SALTS)	www.salts.navy.mil/index.html
NAVSUP Electronic Business and Commerce	www.ec.navsup.navy.mil/nav_ec/
Navy Electronic Business/Commerce	ecic.abm.rda.hq.navy.mil/
Navy Supply Corps School	www.nscs.com/
Logistics Toolbox	www.logtool.com/
NAVSUP	www.navsup.navy.mil
FASTLANT Team Web Page	mtat.salts.navy.mil/
SPAWAR Systems Center Chesapeake	scn.spawar.navy.mil
Contracting Toolbox	www.abm.rda.hq.navy.mil/tools.html
NAVSEA Logtools	www.logtools.navsea.navy.mil/
NAVICP	www.navicp.navy.mil
Naval Logistics Library	www.nll.navsup.navy.mil
Graduate School of Logistics and Management	la.afit.af.mil
Government Commercial Purchase Card	www.navsup.navy.mil/main/purchase-card/index.htm
Navy Supply Information Systems Activity	www.navsisa.navy.mil
Naval Sea Systems Command Fleet Support	www.fleetsupport.navy.mil
Naval Surface Force, U.S. Atlantic Fleet	www.cnsl.spear.navy.mil
Naval Surface Force, U.S. Pacific Fleet	www.surfpac.navy.mil
Navy AIT Project Office	www.Navy-ait.com

Questions from the Fleet

Q: What are the responsibilities of U.S. Fleet Forces Command?

A: On October 1, 2001, Admiral Natter became the first Commander of the newly established U.S. Fleet Forces Command. In this capacity, Admiral Natter is responsible for establishing, coordinating, and implementing Navy-wide policies for manning, equipping and training Atlantic and Pacific Fleet units preparing for deployment. The objective of Fleet Forces Command is a unified Navy that, although deploying from different coasts, completes common training; executes similar tactics, techniques, and procedures; and operates seamlessly around the world.

Ref: CNSF FORCE SUPPLY MSG NR 02-001 241957Z OCT 01

Q: How will U.S. Fleet Forces Command disseminate specific policy guidance to the Fleet?

A: Key policy/execution guidance will be provided by naval message to ensure continuity. All Force Supply messages from COMNAVSURFOR will be serialized in the following format: "FORCE SUPPLY MESSAGE NR FY-XXX (where XXX is a three digit sequential number). Situations may warrant separate CNSL/CNSP Force Supply messages, which will be clearly stated in the respective subject lines. All numbered messages are to be maintained on file for reference. Periodic recaps will be provided as an aid in ensuring each ship has a current and complete reference of Force Supply messages.

Ref: http://www.atlanticfleet.navy.mil/cincbio.htm

Q: How do afloat surface units receive Automated Shore Interface updates?

A: RADWEB is the current ASI file electronic bulletin board, which allows ships to control how often ASI products are generated and distributed. Surface ships are required to check their RADWEB mailbox for ASI download files weekly. The 3MC should routinely perform this check while doing CSMP up-line reporting. New ASI files must be downloaded and processed as soon as they appear in the ship's mailbox. Ships are required to prompt RADWEB to produce an ASI file when their respective ASI record count reaches 3000 or they are getting underway for a period of more than 14 days. RADWEB support may be obtained through the RAD Help Desk at 904-270-7439 or email to cmdhelp@nslcpacific.navy.mil.

Ref: COMNAVSURFOR SUPPLY MSG NR 02-006 221917Z FEB 02

INTEGRATED BARCODE SYSTEM (IBS) PORTED SHIPBOARD NON TACTICAL ADP PROGRAM II (SFM)

Last year NAVSUP successfully prototyped the Integrated Barcode System (IBS) on board USS MAHAN and has now embarked on a Fleet-wide implementation plan. Activities must be operating SFM release 5.14.20 in order to be implemented.

Once the implementation process was finalized, NAVSUP started developing both classroom and over-the-shoulder training, and a desktop procedures manual. Utilizing the subject matter expertise of the FAST2000 Teams, the training packages and procedures developed provide in-depth training on the Integrated Barcode System (IBS) PSNAP II processing which includes the following:

- Overview of IBS Operations and Functions
- Symbol PDT 7200 Scanner
- System Login and Administration
- Location Audit Program (LAP) Processing
- IBS Inventory Management Processing
- IBS Management Reports
- Labels Printing
- IBS and PSNAP II HOST Interface

Incorporating the desktop procedures manual, over-the-shoulder training is designed to be accomplished during the 4-day physical implementation of IBS and provides storekeeper teams with the requisite knowledge to hit the deckplates running once the implementation is complete.

Formal classroom training is a 2-day session currently being prototyped in Norfolk that will be finalized and exported to San Diego in the first quarter FY03. The classroom training will also be exportable where possible.

To date the USS MAHAN (DDG 72), USS ALBANY (SSN 753), USS JOHN L. HALL (FFG 32), USS O'BANNON (DD 987), USS JOHN PAUL JONES (DDG 53), USS MCINERNEY (FFG 8), USS CLEVELAND (LPD 7), USS BRISCOE (DD 977), USS ESTOCIN (FFG 15), USS SIMPSON (FFG 56), USS STEPHEN W. GROVES (FFG 29), USS HAYLER (DD 997), USS DOYLE (FFG 39), and USS GARY (FFG 51) have been implemented.

To inquire or request an implementation or for class reservations and additional information on training schedules, call 717-605-7420, DSN 430 or the FAST2000 Program Manager at 757- 444-5901/02/03/04, or DSN 564.

RSUPPLY FORCE SYSTEM PROCEDURES

Optimized dbdump Save Procedures

Frequently, TYCOM or SPAWAR representatives will request dbdump saves of RSupply, NALCOMIS, OMMS-NG and RADM for a specific tasking, such as inventory reconciliation, allowance analysis, or troubleshooting.

On average, 50 percent of the save tapes received are not usable for the following reasons: data tape is bad; data saved is incorrect; data saved is from just one application; and data saved includes all applications, but they have different dates.

The following procedures should be instituted as guidance for CS division personnel to ensure they provide useable data. Personnel can accomplish this process at any time as it has no affect on the system.

Optimized End of Month and Requested Database Save Procedures:

- Locate 4 blank tapes and ensure they are write enabled.
- Insert a blank tape, preferably 4mm, in to the tape drive on each system.
- Log in as **root** on all 4systems and open an **xterm** session.
- Type **cd /**
- Press **Enter**

On RSUPMAST:

- For a 4mm tape, type **tar cvf /dev/rmt/4mm /h/NTCSS_RSUP/dbdumps**
- For an 8mm tape, type **tar cvf /dev/rmt/8mm /h/NTCSS_RSUP/dbdumps**

On OMMS:

- For a 4mm tape, type **tar cvf /dev/rmt/4mm /h/NTCSS_OMMS/dbdumps**
- For an 8mm tape, type **tar cvf /dev/rmt/8mm /h/NTCSS_OMMS/dbdumps**

On RADM:

- For a 4mm tape, type **tar cvf /dev/rmt/4mm /h/NTCSS_RADM/dbdumps**
- For an 8mm tape, type **tar cvf /dev/rmt/8mm /h/NTCSS_RADM/dbdumps**

On NALC:

- For a 4mm tape, type **tar cvf /dev/mt/4mm /h/NTCSS_NALC/dbdumps**
- For an 8mm tape, type **tar cvf /dev/rmt/8mm /h/NTCSS_NALC/dbdumps**

When complete, remove tapes from each system and write-protect each tape. Create tape labels that include: activity name, system (RSupply, NALCOMIS, OMMS NG or R-ADM), and date of save.

- - - - - - - - - - - - - - - - - -

Batch Queue Problems

The following procedures are provided if the Application Administrator cannot view completed batch processes or if batch jobs are running slowly. Note that the procedures for Aspen and Birch activities differ from those for .85/Grape activities. Ensure you try to complete all active batch jobs before executing this process, because it will delete all active, completed, and crashed processes. Upon completion of this process, reschedule all previously active batch jobs.

ASPEN AND BIRCH ACTIVITIES

Procedures for RSupply Batch Jobs:

NOTE: Bringing down NTCSS II on RSUPMAST will affect all users.

Procedures for NALCOMIS, OMMS-NG, or RADM:

NOTE: This will bring down NTCSS II for that application only.

Log on to RSUPMAST as **root**.
Open an **xterm session**, type the follow lng lines, and press the Enter Key after each

```
cd /h/NTCSSS/bin
./ntcss_cmd logins block
./ntcss_halt
cd ../database
rm *.idx *.dat *.bin
cd ../init_data
touch progrps.ini
cd ../bin
./ntcss_init
./ntcss_cmd logins allow
```

Log on to NALCOMIS, OMMS-NG, or RADM as **root**.
Open an **xterm session**, type the follow ing lines, and press the Enter Key after each. The system returns to the opening screen once you finish typing the last command.

```
cd /h/NTCSSS/bin
./ntcss_halt
cd ../database
rm *.idx *.dat *.bin
cd ../bin
./ntcss_init
```

.85 BASELINE/GRAPE ACTIVITIES

Procedures for RSupply Batch Jobs:

NOTE: Bringing down NTCSS II on RSUPMAST will affect all users.

Log on to RSUPMAST as **root**.
Open an **xterm session**, type the fol lowing lines, and press the Enter Key; after each:

```
cd /usr/local/NTCSSII/bin
./ntcss_cmd logins block
./force_logoff ALLUSERS
./ntcss_halt
cd ../database
rm *.idx *.dat *.bin
cd ../bin
./prime_db
./ntcss_init –master
./ntcss_cmd logins allow
```

Procedures for NALCOMIS, OMMS-NG, or RADM:

NOTE: This will bring down NTCSS II for that application only.

Log on to NALCOMIS, OMMS-NG, or RADM as **root**.
Open an **xterm session**, type the following lines, and press the Enter Key after each. The system returns to the opening screen once you finish typing the last command.

```
cd /usr/local/NTCSSII/bin
./ntcss_halt
cd ../database
rm *.idx *.dat *.bin
cd ../bin
./ntcss_init
```

For more specific support associated with this article contact your TYCOM FAST2000 Team or call 717-605-7420, DSN: 430-7420 or 757-444-5901/2/3/4, DSN: 564.

Fleet/TYCOM Training Schedules

NAVSUP RSupply Training (LANT)

Course	Class Date	Duration
RSupply Manager (E6-O4)	09 Sep	2 days

POC-DSN 646-0519, Comm. 757-443-0519

FASTLANT Training Schedule

Course	Class Date	Duration
DLR/FACTS Workshop (Unit Level)	23 Oct	1 day
DLR/FACTS Workshop (Unit Level)	13 Nov	1 day
DLR/FACTS Workshop (Unit Level)	18 Dec	1 day
DON Purchase Card Program Seminar	03 Sep	2 days
Fin. Mgmt/SMARTS Workshop (Unit Level)	08 Oct	2 days
Fin. Mgmt/SMARTS (Unit Level)	05 Nov	2 days
Fin. Mgmt/SMARTS (Unit Level)	04 Dec	2 days
IBS Management & User's Workshop (RSupply)	09 Sep	4 days
Jr. SK Workshop (Unit Level)	15 Oct	1 day
Jr. SK Workshop (Unit Level)	10 Dec	1 day
Logistics Mgmt. Sr. SK SNAP II (RSupply) (CNSL)	16 Sep	1 day
NWCF-DLR Mgt/Carcass Tracking/FACTS Workshops	03 Sep	3 days
Purchase and Reconciliation Information System (PARIS)	19 Sep	2 days
Relational Supply FAS	16 Sep	3 days
Relational Supply Seminar	09 Sep	5 days
Sr. SK Workshop (Unit Level)	19 Nov	1 day

POC-DSN 565-6608, Comm. 757-445-6608

FASTPAC Training Schedule

Course	Class Date	Duration
Carcass Tracking Workshop	23 Oct	2 days
Matl Mgmt./IBS Workshop	04 Dec	2 days
Purchase Card Program Workshop	05 Nov	2 days
Readiness Seminar	19 Nov	3 days
RSupply AdHoc Workshop	10 Oct	2 days
RSupply Workshop	18 Dec	2 days

POC DSN 735-1194, Comm 619-545-1194

ATGPAC Training Schedule

Course	Class Date	Duration
EOY Financial Closeout Review	04 Sep	1 day
EOY Financial Closeout Review	11 Sep	1 day
OMMS NG Seminar (Unit Level)	11 Sep	3 days
OMMS NG Seminar (Unit Level)	18 Sep	3 days
RSupply (Unit Level)	16 Sep	5 days
RSupply (Unit Level)	07 Oct	5 days

POC-DSN 526-5794, Comm. 619-556-5794

How to get help with your Automated System

For reviewing an existing Trouble Report (TR), Change Proposal (CP) or submission of a Trouble Call (TC), users can utilize the Software Maintenance and Tracking System (SMTS) at SSC-C's website www.scn.spawar.navy.mil and follow the links to SMTS.

For assistance on Supply Management Automated Information Systems (AIS) contact SPAWAR Systems Center Norfolk using the following information:

East Coast-SPAWAR SSC-Norfolk				
System	**Code**	**POC**	**Email**	**Phone**
RSupply and SNAP (All)	531		Rsupply50@scn.spawar.navy.mil	DSN - 646-0421 Comm. - (757) 443-0421
Forward Deployed	51		Rsupply50@scn.spawar.navy.mil	DSN - 314-624-5935
West Coast-SPAWAR SSC-C Detachment San Diego				
RSupply Force/SNAP I	6111		suadps@spawar.navy.mil	DSN - 526-9314/8786 Comm.- (619) 556-9314
RSupply Unit/SNAPII	621		Linkcode62@scndetsd.massopac.navy.mil	DSN - 526-7659/7660 Comm. - (619) 556-7659
Forward Deployed	64			011-81-616-043-6231

If you need assistance after normal duty hours call the 24-hour hotlines in the following geographic areas:

Software

SSC-N	DSN-646-0701/0702 or commercial (757) 443-0701/0702
SSC-N Det San Diego	DSN 526-7685 or commercial (619) 556-7685
SSC-N Det Yokosuka	DSN 315-243-6231 or commercial 011-81-6160-43-3815
SSC-N Det Med	DSN 314-624-5935/6356 or commercial 011-39-095-86-5935/6356

Hardware

SPAWAR Systems Center Charleston JMCIS Help Desk, commercial 800-838-1815

Afloat Logistics Systems Team				
Name	Title/Issues Covered	Email (@navsup.navy.mil)	Code	Comm. 717-605 DSN 430
	Asst. Cmdr Logistics Info. & Innovation		4C	X7264
	Afloat Logistics Sys Team Leader		4C2C	X6250
	Afloat ERP		4C2C9	X7003
	Afloat Information Systems-RSupply		4C2C2	
	MLDN/C-COP/Joint Logistics		4C2C1	6247
	Contractor Support		4C2C2A	X7437
	Contractor Support		4C2C2B	X7425
	Contractor Support		4C2C2C	X7050
	Contractor Support		4C2C2D	X3213
	RFID/AIT/Smart Storeroom		4C2C3	X6468
	PARIS/FIMARS		4C2C5	X6978
	Wizardworks/FAST/Micro-Snap		4C2C6	X7420