

P R 211535Z JUL 00 ZYB PSN 224962M25
FM SPAWARSSYSCEN CHESAPEAKE VA//534//

PASS TO DISBURSING OFFICER

MSGID/GENADMIN/SPAWARSSYSCEN//

SUBJ/ATM SOFTWARE UPDATE 2.05.05 ADVISORY//

POC/B FREEMAN/DP3/ADMIN SPEC/CODE 534/TEL:(757)523-8034

/TEL:DSN:565-8034//

RMKS/1. A PROBLEM HAS BEEN DETECTED IN THE AMTS-AT-SEA JUNE 2000 UPDATE 2.05.04 THAT CAUSES THE MEMBERS ATM SHIP CARD NOT TO WORK IF THEY CHANGE THEIR PIN NUMBER. PREVIOUSLY THE ATM VERIFIED THE PIN NUMBER AFTER UPDATE 2.05.04 THE SERVER VERIFIES THE PIN. THE FOLLOWING STEPS ARE TO BE PERFORMED IN ORDER FOR THE MEMBERS ATM

SHIP CARD TO WORK AFTER CHANGES THEIR PIN.

2. THERE ARE FOUR STEPS TO FOLLOW:

1. VERIFY AND CHANGE IF NEEDED TWO ATM FIT TABLE ENTRIES.
2. RUN AN NDC BUILD WHICH WILL CREATE A NEW ATM PROGRAM.
3. LOAD THAT PROGRAM DOWN TO YOUR ATM(S).
4. TEST WITH A ATM SHIP CARD.

STEP 1. VERIFY AND CHANGE TWO ATM FIT TABLE ENTRIES.

A. AT THE LOWER LEFT OF YOUR SERVER SCREEN:

B. SELECT START|PROGRAMS|ATM TERMINAL PRGM| FIT_STATES

YOU WILL HAVE A BLACK WINDOW THAT SAYS "SHARING 11 IN THE CENTER OF THE WINDOW.

C. PRESS ENTER.

YOU WILL HAVE A BLACK WINDOW THAT SAYS "ATMS CONFIGURATION WINDOW".

D. ITEM 1 IS "FIT". ENTER A "1" AND PRESS ENTER.

E. THE FIRST ITEM IS "FIT" NUMBER. ENTER "002" AND PRESS ENTER.

YOU NOW HAVE A COUPLE COLUMNS OF DATA.

F. THE SIXTH ITEM IN THE LEFT COLUMN SHOULD BE "PCKLN" CURSOR DOWN AND CHANGE THE VALUE TO BE "00" PRESS ENTER.

G. PRESS ENTER AGAIN, YOU ARE BACK TO THE ATMS CONFIGURATION WINDOW.

H. ITEM 1 IS "FIT" ENTER A "1" AND PRESS ENTER.

THIS SHOULD TAKE YOU BACK TO WHERE THE FIRST ITEM IF "FIT" THIS TIME ENTER "004" AND PRESS ENTER.

I. AGAIN THE SIXTH ITEM IN THE LEFT COLUMN SHOULD BE "PCKLN" VERIFY THAT THE VALUE IS 00 OTHERWISE CHANGE THE VALUE TO BE "00". PRESS ENTER.

J. PRESS ENTER AGAIN, YOU ARE BACK TO THE ATMS CONFIGURATION WINDOW. ENTER A "6" TO EXIT AND PRESS ENTER. YOUR SCREEN SHOULD HAVE C:\NDC> DISPLAYED. TYPE "EXIT" AND PRESS ENTER.

STEP 2. RUN AN NDC BUILD WHICH WILL CREATE A NEW ATM PROGRAM.

A. AT THE LOWER LEFT OF YOU SERVER SCREEN:

SELECT START|PROGRAMS|ATM TERMINAL PRGM|NDC BUILD

YOU SHOULD GET A BLACK WINDOW. IT RUNS FOR ABOUT 5 SECONDS B. YOU SHOULD HAVE A BLACK WINDOW DISPLAYING C:\USERS\DEFAULT>

TYPE "EXIT" AND PRESS ENTER.

STEP 3. LOAD PROGRAM DOWN TO YOUR ATM(S).

A. IF IT IS NOT ALREADY OPEN DOUBLE CLICK ON THE SYSTEM MONITOR ICON.

B. DOUBLE CLICK ON THE "ATM MONITOR SIGN ON" AND LOGIN.

C. ON THE ATM MONITOR SCREEN SELECT THE REQUIRED (1, 2, ETC). SELECT "CONTROL" AND SELECT "PROGRAM DOWNLOAD" TO THE ATM.

D. IF YOU HAVE MORE THAN ONE ATM PERFORM STEPS A-C FOR EACH.

STEP 4. TEST WITH A ATM SHIP CARD.

A. TEST AND VERIFY THAT YOU CAN COMPLETE A TRANSACTION USING A ATM SHIP CARD.

3. IF PROBLEMS ARE ENCOUNTERED PLEASE CONTACT THE NCR TROUBLE DESK
(770)734-8153,EMAIL NC200024@EXCHANGE.DAYTONOH.NCR.COM OR THE
PAGE 12 RUCOSAO0602 UNCLAS
ATMS-AT-SEA FLEET SUPPORT (757)523-8034/8203 DSN:565, EMAIL
FREEMAN@SCN.SPAWAR.NAVY.MIL.//

BT

#0602

NNNN