Checking a Shipment Status

➢ This presentation will show how to checking the status of your Shipment

Defense Personal Property System

Home   My Profile   My Documents   Useful Links   Quick Reference Guides

Welcome to DPS

[Start a New Move]   [Shipment Management]   [Customer Satisfaction Survey]   [Claim]

If you have recently submitted an application, the status is shown on your DPS homepage.

If your shipment has been booked and/or picked up, click the "Shipment Management" tab at the top of your homepage

Current Move

01 May 2017: BREMERTON to SAN DIEGO
Order Number NAVSUP GLS TEST
Order Type Permanent Change of Station

Shipment Status 2-HHG: Canceled
GBL No:

Desired Pickup Date	**Origin**	**Destination**	
29 Jun 2017	123 MAIN STREET	SAN DIEGO, CA 92101	🗹 Edit My Order/Shipment Info
Actual Pickup Date	BREMERTON, WA 98310	UNITED STATES	🖶 Print DD1797 Counseling Checklist
	UNITED STATES		

Customer Shipments Main Page

Shipments List

Menu (left side):
- Main
  - Manage Shipments
    - **Shipment(s) And Status**
    - Shipment Requests
    - Shipments in Storage

Current Status	View/Edit Shipment Info	Excess Cost	Enter Delivery Request	Request Reweigh	Shipment Net Weight	BL Number	Orders Number	TSP	Shipment Pickup/Delivery	Shipment Type	Actual Pickup Date	Scheduled Delivery Date
Transportation Service Provider (TSP) Selection	View/Edit Shipment Info		Delivery Request	Request Reweigh	0		kk 9may2889		GE To US49	IHHG		
Offer Accepted and Presurvey Pending	View/Edit Shipment Info		Delivery Request	Request Reweigh	0	AGFM0000308	DOUGS 5803	AAAA	US14 To REGION 13 (Florida)	dHHG		
Offer Accepted and Presurvey Pending	View/Edit Shipment Info	View Excess Cost Details	Delivery Request	Request Reweigh	0	AGFM0000271	Dry_Run_3529	AAAA	US14 To REGION 13 (Florida)	dHHG		
Offer Accepted and	View/Edit		Delivery	Request	0	AGFM0000230	SPR_3930	A3GP	US14 To REGION 13	dHHG		

Use the menu on the left side of the screen; make sure to click "Manage Shipments" to expand the selection then click on 'Shipment(s) and Status.

From here you will be able to see the current status of your shipment, locate your Government Bill of Lading (GBL) number and the Transportation Service Provider (TSP or move company) assigned to your move.

NOTE: The TSP information shows a SCAC code which is the carrier's identification code. For instructions on how to determine the name and contact information of the assigned TSP, please see our guide located at https://www.navsup.navy.mil/site/public/household/downloads/How%20to%20Locate%20Transportation%20Service%20Provider%20(TSP)%20Contact%20Information_Joint.pdf

- **JTR:** https://www.defensetravel.dod.mil/Docs/perdiem/JTR.pdf

- **DTR:** https://www.ustranscom.mil/dtr/dtrp4.cfm

- **DOD Household Goods Portal:** http://www.move.mil

- **NAVSUP Navy Website:** www.navsup.navy.mil/household

- **US Marine Corps Website:** http://www.marines.mil/

- **Army Website:**

- **US Air Force Website:** www.ppahq.af.mil

- **US Coast Guard Website:** www.uscg.mil/

- **POV Locator:** http://www.pcsmypov.com/

- **Shipping a POV:** www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_3.pdf

- **Storing a POV:** www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_4.pdf

- **Weight Estimator:** https://www.move.mil/resources/weight-estimator

- **It's Your Move Booklet:** www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf