



FLCJ Regional HAZMAT Office
 110 Yorktown Avenue
 Jacksonville, FL
 USA
 32212-0097
 Phone: 904-542-1154
 DSN: 942-1154

Fleet Logistics Center Jacksonville (FLCJ) HAZMAT Customer Satisfaction Survey

Date:	<input type="text"/>	Command Name:	<input type="text"/>
Name:	<input type="text"/>	Street Address:	<input type="text"/>
Position:	<input type="text"/>	State/Province:	<input type="text"/>
Phone:	<input type="text"/>	Zip/Postal Code:	<input type="text"/>

General Questions:

1. How often do you obtain material via the HAZMIN center?

- Daily
 Weekly
 Monthly
 Greater than (>) 90 days

2. Does your activity obtain ALL HAZMAT via the local HAZMIN center?

- Yes
 No

Customer Service and Support Questions:

3. When ordering HAZMAT items, do you receive items by Required Delivery Date (RDD)?

- Yes
 No

4. When ordering HAZMAT items, do you receive the correct product and quantity?

- Yes
 No

5. Are you familiar with NAVY CHRIMP guidance and instruction CNO Itr 5090 Ser N4/4U7457410 of Feb 04 and COMFISCSINST 5090.1?

- Yes
 No

6. When receiving partial order, are you provided updates on your outstanding material?

- Yes
 No

7. Do you receive HAZMAT with-in Shelf-Life expiration date?

- Yes
 No

Satisfaction Questions: On a scale of (1 - 5), 1= Not Satisfied and 5= Totally Satisfied

8. Overall, how satisfied are you with the knowledge or expertise of HAZMIN center personnel?

- 1
 2
 3
 4
 5

9. Overall, how satisfied are you with material support at the HAZMIN center?

- 1
 2
 3
 4
 5

10. Overall, how satisfied are you with customer service at the HAZMIN center?

- 1
 2
 3
 4
 5

Comments and recommendations for improvements (optional):