

NAVSUP Leading Way in 100% Safety Checks for HHG Moves

Navy News link: https://www.navy.mil/submit/display.asp?story_id=112828

With many service members arranging upcoming moves, Naval Supply Systems Command (NAVSUP) aims to ensure the safety of military personnel and their families by conducting 100% quality assurance checks on all inbound and outbound Household Goods (HHG) shipments beginning May 1.

"The safety of all personnel and family members is the number one priority when it comes to Household Goods moves," said Commander, NAVSUP Rear Adm. Michelle C. Skubic. "Maintaining mission readiness can only happen if we take prudent and methodical precautions to ensure we are doing everything possible to safeguard our people."

Transportation Service Providers (TSPs) will provide a TSP certification of health protection protocols document to the member before beginning work in the member's residence. Certification ensures TSPs are adhering to Centers for Disease Control and Prevention (CDC) Guidelines, equipped with and wearing face coverings, prepared to clean surfaces touched after receiving service member permission, using the smallest crew required, adhering to social distancing guidelines and maintaining good hand hygiene, according to NAVADMIN 126/20 released Apr. 30 by Vice Adm. Ricky L. Williamson, Deputy Chief of Naval Operations for Fleet Readiness and Logistics, N4, Office of the Chief of Naval Operations

NAVSUP Personal Property Processing Offices (PPPOs) will conduct 100% quality assurance checks on all inbound and outbound HHG shipments by identifying scheduled pickups and deliveries and, no later than the day prior, providing the service member with COVID-19 safety procedures and the PPPO point of contact.

"PPPOs will contact service members at least once during their move to ensure the TSP is following COVID-19 safety protocols and to conduct a quality assurance check. Sailors and DoN Civilian employees serviced by other Service PPPOs will also receive 'safety screenings' on their shipments. In addition, throughout the move process, losing and gaining commands will maintain contact with service members," Skubic added.

SECDEF directed COVID Health Protection Measures during HHG relocation process. These measures include a 100% TSP certification of health protection protocols and 100% customer contact from United States Government quality control personnel.