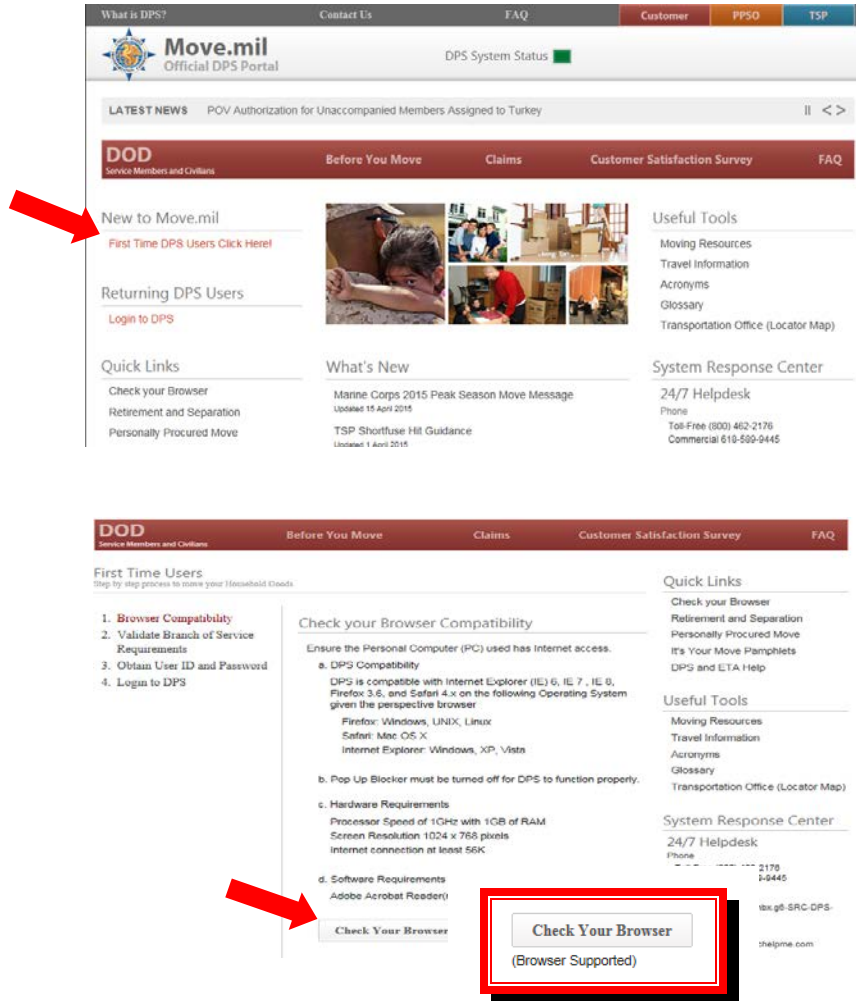


DPS WEB BROWSER COMPATIBILITY

Users of the Defense Personal Property System (DPS) may experience difficulty logging into their DPS account if they have recently updated their web browser. DPS is compatible with Internet Explorer (IE) versions 6, 7, and 8, Firefox version 3.6 and Safari 4.x.

To check browser compatibility go to www.move.mil; click the “First Time DPS Users” link. Review the information about browser compatibility and click the grey box labeled “Check Your Browser”. The answer will appear below the “check your browser” box, see example below.



The screenshot shows the Move.mil website interface. At the top, there are navigation links: "What is DPS?", "Contact Us", "FAQ", "Customer", "PPSO", and "TSP". The main header includes the Move.mil logo and "Official DPS Portal". Below the header, there are sections for "LATEST NEWS", "DOD" (Service Members and Civilians), and navigation tabs for "Before You Move", "Claims", "Customer Satisfaction Survey", and "FAQ".

In the "New to Move.mil" section, a red arrow points to the link "First Time DPS Users Click Here!". Below this, there are sections for "Returning DPS Users" (with a "Login to DPS" link), "Quick Links" (including "Check your Browser", "Retirement and Separation", and "Personally Procured Move"), and "What's New" (with links to "Marine Corps 2015 Peak Season Move Message" and "TSP Shortfuse Hill Guidance").

The "Check your Browser Compatibility" section is expanded, showing a list of requirements:

- DPS Compatibility: DPS is compatible with Internet Explorer (IE) 6, IE 7, IE 8, Firefox 3.6, and Safari 4.x on the following Operating System given the perspective browser:
 - Firefox: Windows, UNIX, Linux
 - Safari: Mac OS X
 - Internet Explorer: Windows, XP, Vista
- Pop Up Blocker must be turned off for DPS to function properly.
- Hardware Requirements:
 - Processor Speed of 1GHz with 1GB of RAM
 - Screen Resolution 1024 x 768 pixels
 - Internet connection at least 56K
- Software Requirements:
 - Adobe Acrobat Reader()

At the bottom of this section, there is a "Check Your Browser" button. A red arrow points to this button, which is highlighted with a red box. Below the button, the text "(Browser Supported)" is displayed.

If your browser is not supported by DPS, contact the 24/7 DPS System Response Center (SRC or Help Desk) at 1-800-462-2176 (Commercial: 618-589-9445) or by email at usarmy.scott.sddc.mbx.g6-SRC-DPS-HD@mail.mil.

Need assistance with your move application or have questions regarding your move, please contact the Navy Household Good team via email at: householdgoods@navy.mil or call 1-855-HHG-MOVE (1-855-444-6683).