First Time Movers

“The Basics”
What is DPS/ETA/move.mil?
Why use DPS?
When do I make arrangements?
Acronyms
Weight Limitations
Types of Shipments
- Government Moves (HHG)
- Unaccompanied Baggage (UB)
- Non-Temporary Storage (NTS)
- Personally Procured Moves (PPM aka DITY)
Contacts
What Can/Can Not be shipped
Professional Books Papers & Equipment (PBP&E or Pro Gear)
Alcoholic Beverages

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Topics Covered

- Can I ship my Car?
- Can I ship my Boat?
- Firearms
- Orders Information
- Plan Your Move
- Member Responsibilities
- Transportation Service Provider (TSP or carrier) Responsibilities
- Storage
- Claims
- Customer Satisfaction Survey (CSS)
- Links
- Social Media

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
A successful move is not a matter of chance. It is the result of planning and hard work. At the center of these efforts is you, the customer. If you expect to have a good move, you must play an active role.
The US Department of Defense (DoD) United States Transportation Command (USTRANSCOM) and the Military Surface Deployment and Distribution Command (SDDC) developed the Defense Personal Property System (DPS), an internet-based system, to manage DoD household goods moves.

Through DPS, you will be able to:
• self-counsel and submit your application online
• track your shipment
• file a claim online
• Make sure only quality, reputable companies handle and ship your personal belongings, and those of your fellow service members and DoD civilians, by completing the Customer Satisfaction Survey (CSS)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
- ETA stands for Electronic Transportation Acquisition. ETA is used for logging in to the DPS System.

- The ETA portal is your gateway to DPS; you need an ETA userID and password to access DPS.

- Your userID is your full Social Security Number (SSN) or if you are a Coast Guard member, your Employee ID Number (EIN). Your ETA userID and password are used to access the DPS application.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Move.Mil is not DPS, it is a web portal used to request a password from ETA and log in to DPS.

Move.Mil is also a source of reference information for DOD Service Members/Civilians, for PPSOs, and for TSPs.

For more information on what’s on move.mil, check out our YouTube video at http://youtu.be/a3NKEfoa_bA

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
DPS is the system used by your Personal Property Office to schedule your move with a Transportation Service Provider (TSP). For Navy customers, DPS takes the place of SmartWeb. Once you submit your application, it will be assigned to a counselor for processing and assignment to a TSP.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
You may ship your property anytime after you receive your official orders/authorizations.

Your Transportation Service Provider (TSP) coordinates and confirms your pack dates during a pre-move survey.

Delaying can create hardships for everyone!

A great tool for planning your move can be found at http://apps.mhf.dod.mil/pls/psgprod/f?p=PMM:ENTRY:0

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>AOR</td>
<td>Area of Responsibility</td>
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<tr>
<td>BL/BOL/GBL</td>
<td>Bill of Lading/Government Bill of Lading</td>
</tr>
<tr>
<td>CHP</td>
<td>Change of Homeport</td>
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<tr>
<td>CONUS</td>
<td>Continental United States</td>
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<tr>
<td>CPPSO</td>
<td>Consolidated Personal Property Shipping Office</td>
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<tr>
<td>dHHG</td>
<td>Domestic Household Goods</td>
</tr>
<tr>
<td>EIN</td>
<td>Employee Identification Number</td>
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<tr>
<td>ETA</td>
<td>Electronic Transportation Acquisition</td>
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<tr>
<td>FAQ</td>
<td>Frequently Asked Questions</td>
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<tr>
<td>FRV</td>
<td>Full Replacement Value</td>
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<tr>
<td>GBLOC</td>
<td>Government Bill of Lading Office Code</td>
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<tr>
<td>HHG</td>
<td>Household Goods</td>
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<tr>
<td>iHHG</td>
<td>International Household Goods</td>
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<tr>
<td>INTRA</td>
<td>Intra-State</td>
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<tr>
<td>iUB</td>
<td>International Unaccompanied Baggage</td>
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<tr>
<td>IVR</td>
<td>Interactive Voice Response</td>
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<tr>
<td>JTR</td>
<td>Joint Travel Regulations</td>
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<td>JFTR</td>
<td>Joint Federal Travel Regulations</td>
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<td>JPSSO</td>
<td>Joint Personal Property Shipping Office</td>
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<tr>
<td>LOA</td>
<td>Line of Accounting</td>
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<tr>
<td>MCO</td>
<td>Military Claims Office</td>
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<tr>
<td>NTS</td>
<td>Non-Temporary Storage</td>
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<tr>
<td>NTG</td>
<td>Non-Temporary Storage Release</td>
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<tr>
<td>OCONUS</td>
<td>Outside of the Continental United States</td>
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<tr>
<td>OTO</td>
<td>One-Time-Only</td>
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<tr>
<td>PBP&amp;E</td>
<td>Professional Books, Papers &amp; Equipment</td>
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<tr>
<td>POA</td>
<td>Power of Attorney</td>
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<tr>
<td>POC</td>
<td>Point of Contact</td>
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<tr>
<td>POV</td>
<td>Privately Owned Vehicle</td>
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<tr>
<td>PPCIG</td>
<td>Personal Property Consignment Instruction Guide</td>
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<tr>
<td>PPM</td>
<td>Personally Procured Move</td>
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<tr>
<td>PPO</td>
<td>Personal Property Office</td>
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<tr>
<td>PPSO</td>
<td>Personal Property Shipping Office</td>
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<tr>
<td>QA/QC</td>
<td>Quality Assurance/Quality Control</td>
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<tr>
<td>RDD</td>
<td>Required Delivery Date</td>
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<td>SCAC</td>
<td>Standard Carrier Alpha Code</td>
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<td>SDDC</td>
<td>Military Surface Deployment and Distribution Command</td>
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<td>SIT</td>
<td>Storage in Transip</td>
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<td>SWM</td>
<td>Smart Web Move</td>
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<tr>
<td>TAC</td>
<td>Transportation Accounting Code</td>
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<tr>
<td>TDY/TAD</td>
<td>Temporary Duty/Temporary Assignment of Duty</td>
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<tr>
<td>TMO</td>
<td>Transportation Management Office</td>
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<td>TO</td>
<td>Transportation Officer</td>
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<td>TOPS</td>
<td>Transportation Operational Personal Property Standard System</td>
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<tr>
<td>TSP</td>
<td>Transportation Service Provider</td>
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<tr>
<td>UB</td>
<td>Unaccompanied Baggage</td>
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<tr>
<td>DD Form 1299</td>
<td>Application to Ship/Store Property</td>
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<tr>
<td>DD Form 1797</td>
<td>Counseling Checklist</td>
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<tr>
<td>DD Form 2278</td>
<td>Application for Do It Yourself Move</td>
</tr>
<tr>
<td>DD Form 1351-2</td>
<td>Subvoucher for Payment</td>
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</table>
The weight allowance for household goods that may be shipped at government expense is specified in the Joint Federal Travel Regulations (JFTR) and includes the weight of all household goods you ship, place in storage or send as unaccompanied baggage. It also includes goods you already have stored at government expense.

Two factors govern the weight allowance for household goods:
- Pay grade
- Dependents

Excess weight can cost you BIG money!
- If household goods exceed the weight allowed, the member will be required to pay for the excess

**TIP:** Rule of thumb is to estimate 1,000 lbs for each fully furnished room. Kitchen and bathroom can be combined as one room.

**WARNING:** weight estimates are for planning tools only and are not considered official. Members cannot use weight estimates to refute excess weight charges.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
### Weight Allowance Chart

<table>
<thead>
<tr>
<th>Pay Grade</th>
<th>With Dependents</th>
<th>Without Dependents</th>
<th>TDY</th>
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</thead>
<tbody>
<tr>
<td><strong>Officer Personnel</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>O-10 to O-6</td>
<td>18,000</td>
<td>18,000</td>
<td>800 – 1,000</td>
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<tr>
<td>O-5/W-5</td>
<td>17,500</td>
<td>16,000</td>
<td>800</td>
</tr>
<tr>
<td>O-4/W-4</td>
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<td>14,000</td>
<td>800</td>
</tr>
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<td>O-3/W-3</td>
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<td>O-2/W-2</td>
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<td>12,500</td>
<td>600</td>
</tr>
<tr>
<td>O-1/W-1</td>
<td>12,000</td>
<td>10,000</td>
<td>600</td>
</tr>
<tr>
<td><strong>Enlisted Personnel</strong></td>
<td></td>
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</tr>
<tr>
<td>E-9</td>
<td>15,000</td>
<td>13,000</td>
<td>600</td>
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<tr>
<td>E-8</td>
<td>14,000</td>
<td>12,000</td>
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<td>E-7</td>
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<tr>
<td>E-4</td>
<td>8,000</td>
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<td>400</td>
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<tr>
<td>E-1 to E-3</td>
<td>8,000</td>
<td>5,000</td>
<td>225</td>
</tr>
<tr>
<td>Aviation Cadets</td>
<td>8,000</td>
<td>7,000</td>
<td></td>
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<tr>
<td>Service Academy Cadets/Midshipmen</td>
<td>8,000</td>
<td>7,000</td>
<td>350</td>
</tr>
</tbody>
</table>

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
GOVERNMENT MOVES (HHG)

UNACCOMPANIED BAGGAGE (UB)

NON-TEMPORARY STORAGE (NTS)

PERSONALLY PROCURED MOVES (PPM)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Government Moves are typically referred to as a basic HHG shipment.

- The Government contracts with approved Transportation Service Providers (TSP) to pack, pickup and transport your household goods.

- SF 1203 - Government Bill of Lading (GBL or BL) is issued upon awarding of shipment. A GBL can be printed by the customer AFTER the pre-move survey is completed by the TSP.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
 UB is the part of a members prescribed weight allowance that:

- Is not carried free on a ticket used for personal travel
- is transported separately from the major HHG shipment
Non-Temporary Storage (NTS)

- NTS. A member may be eligible for NTS when (includes, but not limited to):
  - A member performs PCS travel to a designated isolated CONUS Permanent Duty Station
  - A member moves to/between OCONUS area
  - Is unable to use HHG in Government/Government-controlled quarter or privatized housing
  - Storage is in the best interest of the Government
  - In conjunction with retirement

It is **YOUR** responsibility to inform your Personal Property office of any changes in your contact information. If your tour overseas is extended or you PCS to another overseas location, **YOU** must provide your origin Personal Property office with a copy of your new orders or extension. This will ensure your items continue to be stored at Government expense. Failure to keep origin Personal Property Office informed could result in costs to you.

For assistance, email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil) / call: 855-HHG-MOVE (444-6683)
Personally Procured Move (PPM)

- Personally Procured Moves - or PPMs - are formerly known as DITY moves
- PPM arrangements are made by the origin Personal Property Office
- PPM allows you to move your own household goods and be reimbursed (reimbursement will not exceed the Government’s cost)
- Authorized methods of moving your own property
  - POV PPM
  - Privately Owned Trailers
  - “You-Load-They-Drive”
  - Rental Truck/Trailer
  - Parcel Post
  - Commercial hire

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Approval: Your Personal Property office must provide the counseling & approval for PPMs.

Excess cost: any costs that exceed the Government cost is at the members expense.

If an advance allowance is drawn and the actual weight of the shipment is less than estimated, you will be required to reimburse the Government for any excess cost.

The combined weight of all shipments made must not exceed your maximum weight allowance.

As an incentive payment, members are authorized to receive 95% of what it would cost the government to transport the same weight of HHG.

Member obtains necessary moving equipment and packing materials.

Local weight scales used must be certified scales.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
NEW! An empty and a full weight ticket must be obtained at origin and an additional full weight ticket must be obtained at destination.

Navy is now using Electronic Funds Transfer (EFT) through DFAS directly into your bank account.

PPM checklist and EFT form are located at: www.navsup.navy.mil/household

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Who Do I Contact?

➤ Each branch of service has a Personal Property Office
➤ The origin PPO is your FIRST point of contact.

PPO = Personal Property Office
PPSO = Personal Property Shipping Office
JPPSO = Joint Personal Property Shipping Office
CPPSO = Consolidated Personal Property Shipping Office
TO = Transportation Office
TMO = Transportation Management Office

You may email Navy Household Goods at householdgoods@navy.mil

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
You can ship:

- All personal property associated with the home and all personal effects belonging to you and your dependents on the effective date of your orders.
- Professional Books, Pro-Gear and Equipment
- Spare POV parts
- Motorcycles, mopeds, hang glider, golf cart, ATV or snowmobile (and/or the associated trailer).
- Boat or personal watercraft (restrictions apply – consult your TO)
- Utility trailer (no more than 12 feet)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Effective 30 April 2014: Weight of Pro Gear now limited to 2,000 lbs. If orders issued 1 May 2014 and after, no exceptions - no waiver. If orders issued prior to 1 May 2014, there is no limit on Pro Gear IF the items were declared and shipped as Pro Gear at Government Expense.

Pro Gear includes items in a member’s/employee’s possession need for the performance of their job at next or subsequent assignment.

Pro Gear must be declared at origin AND documented.

- Member should ensure pro gear is entered in DPS – both member and spouse
- Should ensure that pro gear is separated from regular household goods
- Items are marked as Pro Gear or PBP&E on the inventory
- Weighed separately from remaining household goods

Items not declared and/or documented on the inventory will be considered part of the overall weight allowance

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Pro Gear does NOT include effective 1 May 2014:

- Commercial products for sale/resale used in conducting business
- Sports equipment
- Office furniture, household furniture, furniture of any kind
- Shop fixtures
- Personal Computer equipment & peripheral devices
- Memorabilia (including awards, plaques or other objects presented for past performance)
- Table service including flatware, dishes, other utensils & glassware
- Other items of a professional nature that are not necessary at the next/subsequent PDS (such as textbooks from previous schools unrelated to future duties, personal books, reference materials)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
SPOUSE PROFESSIONAL BOOKS PAPERS & EQUIPMENT (PBP&E or Pro Gear)

- Spouse Pro Gear includes household goods items in a spouse’s possession needed for the spouse’s employment or community support activities at the next destination.

- Spouse Pro Gear:
  - Cannot exceed 500 lbs.
  - MUST be separated, weighed, marked and annotated on inventories apart from member Pro Gear and other household goods

- Navy members MUST have prior Personal Property Office (PPO) approval for Spouse Pro Gear.
  - Navy Spouse Pro Gear worksheet must be submitted/approved prior to pack/pickup

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
You cannot ship:

- Automobiles, trucks, vans and similar motor vehicles, airplanes, mobile homes, camper trailers, horse trailers & farming vehicles.
- Live animals
- Household goods acquired AFTER the effect date of orders
- Cordwood & building materials
- Privately owned ammunition
- Hazardous articles (explosives, flammable/corrosive materials, poisons, propane gas tanks)

If you’re unsure of an item, check with your PPSO

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
The JFTR states that the shipment of alcoholic beverages as HHG must conform to 27 USC §122.

Sec. 122. - Shipments into States for possession or sale in violation of State law. The shipment or transportation, in any manner or by any means whatsoever, of any spirituous, vinous, malted, fermented, or other intoxicating liquor of any kind from one State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, into any other State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, or from any foreign country into any State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, which said spirituous, vinous, malted, fermented, or other intoxicating liquor is intended, by any person interested therein, to be received, possessed, sold, or in any manner used, either in the original package or otherwise, in violation of any law of such State, Territory, or District of the U.S., or place noncontiguous to but subject to the jurisdiction thereof, is prohibited.

The following website contain additional information on the importation of alcoholic beverage into the US:

http://www.wineinstitute.org
https://www.ttb.gov/importers/personal_importation.shtml
http://www.ttb.gov/wine/state-ABC.shtml

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Members with CONUS orders may be authorized vehicle shipping if they are assigned to a ship that is changing homeport, have insufficient travel time to drive from the old to the new duty station (must be authorized by the gaining command) or have a medical condition that is certified in writing by their doctor.

Members with OCONUS orders may ship a vehicle although some countries have restrictions on vehicle types and should consult their TO.

Additional information about shipping your POV can be found at: http://www.transcom.mil/j5/pt/dtrpart4/dtr_part_iv_app_k_3.pdf

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Boat shipment & storage expenses are **partially** reimbursed by the Government and the member bears financial responsibility for any out-of-pocket expenses not paid by the Government.

- **Member is responsible for:**
  - Preparing the boat for shipment
  - Pay all accessorrial service charges (crating & handling costs, removal of antennas, masts, fishing/trolling poles and outriggers).
  - Ensure boat is ready for the TSP on agreed upon pickup date. TSP can charge for any attempted pickup cost

- **The JFTR authorizes shipment of boats up to a cost not to exceed the amount to move the same weight of HHG.** Most boats move under a On-Time-Only rate at commercial rates. These rates usually exceed the rate to move a like weight of HHG and excess cost is usually incurred. Members are responsible for any excess cost.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
When shipping firearms within CONUS, you must comply with local and/or state laws. For shipment to overseas locations, you must abide by the laws of the host country.

Basic rules for shipping firearms:

- Make firearm inoperable by removing bolt, firing pin, trigger assembly and other arming parts
- Remove all ammunition
- Ensure firearm information is on inventories: make, model, serial number, unique characteristics and caliber/gauge
- Firearms shipped in containerized shipments must be placed in the number one container to ensure easy access by customs officials

Member is responsible for compliance with local & state laws regarding registration & possession of firearms.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
When submitting an online application in DPS, you will need the following information:

- Orders Number
- Date orders were issued
- Who issued the orders

NOTE: If you need assistance with reading Navy orders, please go to our page on the home tab.
➢ Be proactive – start early!
  ➢ Stay on top of your move.
➢ If you don’t hear from your Transportation Service Provider (TSP or carrier) within 14 days of pack out please contact your origin Personal Property Office.

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
At Origin:

- You or your designated agent must be available on pack/pickup days between the hours of 0800 and 1700.
- Ensure residence/pickup location is tidy and free of pests/infestations so as not to hinder packing crew.
- Disconnect all electronics, defrost fridge/freezers, disconnect appliances, etc.
- Dispose of unnecessary items
- Take down pictures, curtains, curtain rods and items that are secured to walls, etc.
- Remove all personal property from attic or crawl space; carrier personnel are not required to enter those areas.
- If you have more than one shipment, separate items (if UB, make sure those items are in a separate area from HHG so they are not accidentally packed)
- Separate Pro Gear
- Do not leave jewelry, cash other expensive items or medications unattended. Keep important paperwork that you need to carry with you separate from your property to be packed.
- Ensure all cartons and loose items have inventory tags and appear on the inventory sheets. Carefully read the inventory prepared by the TSP to ensure all boxes and loose items are listed.
- Drain all gasoline, oil and water, and remove the battery from motorcycles, mopeds, lawn mowers, etc. prior to pickup.

For a detailed list, read the “It’s Your Move” booklet at: [http://www.transcom.mil/dtr/part-v/dtr_part_iv_app_k_1.pdf](http://www.transcom.mil/dtr/part-v/dtr_part_iv_app_k_1.pdf)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Member Responsibilities

- **At Destination:**
  - Make sure you update your contact information in DPS so that your carrier can reach you to let you know your shipment has arrived. If you do not have access to DPS, make sure you contact your Destination Personal Property Office upon your arrival at destination.
  - If possible, be prepared to accept delivery of your property as soon as it arrive. This will eliminate additional handling and reduce the chance of loss or damage and unnecessary storage expenses.
  - You or your designated agent must be home on the day of scheduled delivery.
  - You are allowed a “one time placement of goods” by the TSP upon your request.
  - Check each item off the inventory list. Make sure you receive all of your property.
  - If you discover loss and/or damages at the time of the delivery, list by appropriate inventory number on the **Joint Statement of Loss/Damage at Delivery**.

For assistance, email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil) / call: 855-HHG-MOVE (444-6683)
At Origin:

- Conduct Pre-Move Survey
- Begin pack/pickup between 0800 and 1700
- Protect appliances against damage while in transit
- Use new, clean packing materials for linen, clothing & bedding. Use new or like-new packing materials for all other items.
- Pack mirrors, pictures, and glass tabletops in specially designed cartons
- Wrap and protect all finished surfaces; use furniture pads.
- Pack Pro Gear in separate boxes, mark as Pro Gear, weigh separately and list on inventory
- Put all nuts, bolts & screws in a bag and attach securely to item
- Prepare accurate legible inventory

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
At Destination

- Begin delivery between 0800 and 1700
- Perform a one-time placement
- Unpack/unwrap all cartons, boxes & crates
- Place each item or carton in the room you indicate.
- Assemble all furniture and equipment is disassembled at origin
- Remove packing and blocking from appliances (TSP is NOT required to connect appliances)
- Provide a written record of any loss/damages at delivery. You or your agent and the delivery TSP must sign this form and provide you with a copy.

**Note:** if unpacking is waived at the time of delivery, the TSP is NOT required to return later to unpack or remove packing materials.
 SIT: Temporary Storage known as Storage-in-Transit
   SIT may be authorized at origin or destination or anyplace en route.
   SIT is not to exceed 90 days unless the member requests, in writing, an additional period. Extensions of SIT must be authorized/approved by the responsible Personal Property Office.
   Maximum SIT limit = 180 days

 NTS: long term storage known as Non-Temporary Storage
   Authorized if PCS travel is from or to OCONUS locations, a designated isolated CONUS location, or if it’s in the best interest of the Government.
➢ If property is lost or damaged, claim is filed directly with TSP
➢ If move processed in DPS, claimed is filed online
➢ Member has the option to transfer claim to the Military Claims Office after 30 days
➢ TSP may offer quick claim settlement
➢ TSP is responsible for obtaining repair estimates
➢ Member and TSP negotiate settlement through DPS (TSP must pay, deny or offer to settle a claim within 60 days of receipt of completed DPS claim)

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)
Your voice counts! After receiving delivery of your property, you are asked to complete a CSS – whether your move was good or bad!

The CSS is used to rate the performance of each TSP. You will receive email reminders to complete your CSS. You, as a customer, can assist in improving the quality of ALL personal property moves.

Make your move count – complete your CSS

For assistance, email: householdgoods@navy.mil / call: 855-HHG-MOVE (444-6683)


NAVSUP P 490:


Weight Estimator Form:  [www.move.mil/dod.htm](http://www.move.mil/dod.htm)

For assistance, email:  [householdgoods@navy.mil](mailto:householdgoods@navy.mil) / call: 855-HHG-MOVE (444-6683)
Thank you for watching our First Time Movers video. We hope you found this presentation informative and helpful.

If you have any suggestions for future topics or if you have any questions regarding the material you have just viewed, please email us at householdgoods@navy.mil.

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