

Navy Letter of Intent Process/Information for Personal Property/Household Goods

- Follow the Ready Set Move brochure to get started.
- For step 4 “Complete Self counseling”, you can CREATE your move application(s) in the Defense Personal Property System (DPS) using the below information:
 - Answer “**YES**” to the question “Do you have hard copy orders?”
 - For the orders number enter “**NAVYLOI**” and for orders date enter the **current date**.
 - Upon completing the application, **DO** submit the application
 - Print, sign and upload the Navy LOI, DD1299 and DD1797 forms
- **Be aware, your shipment cannot be scheduled until orders are received and supplied to the selected counseling office.**
- Your official funded orders will be sent directly to the counseling office you selected in DPS

- Create move application(s)
 - www.move.mil
- Navy Assistance:
 - Email: householdgoods@navy.mil
 - Phone: 855-HHG MOVE (855-444-6683)
 - Website: <https://www.navsup.navy.mil/household>
 - Social media:
 - FACEBOOK: <http://www.facebook.com/navyhkg>
 - YOUTUBE: <http://www.youtube.com/navyhkg>
 - TWITTER: <http://www.twitter.com/navyhkg>
 - PINTEREST: <http://www.pinterest.com/navyhkg>

NAVY HOUSEHOLD GOODS/PERSONAL PROPERTY OFFICIAL WEBSITE FOR NAVY

HOME TIME TO MOVE DPS GUIDES POV/SPECIAL QUICK LINKS INDUSTRY FAQ CONTACT

<https://www.navsup.navy.mil/household>

WELCOME

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BRANCH OF SERVICE
ACKNOWLEDGEMENT



Welcome to the Official Navy Household Goods website. Information contained on this website is Navy specific entitlements, however, the basic move process applies to all DoD services.

MOVING ACRONYMS /
GLOSSARY

HHG Webinar Schedule

WHAT DO I NEED TO GET
STARTED

Calendar - Pacific Time Zone

Today  Thursday, June 29  Print  Week  Month  Agenda 

Thursday, June 29
7:00am Personally Procured Move (PPM) - HHG Webinar
2:00pm Personally Procured Move (PPM) - HHG Webinar

Tuesday, July 11
7:00am 1st time movers webinar
6:00pm 1st time movers webinar

Wednesday, July 12
2:00pm 1st time movers webinar

Thursday, July 13
7:00am Retiree/Separatee webinar
6:00pm Retiree/Separatee webinar

Tuesday, July 18
7:00am Overseas webinar
6:00pm Overseas webinar

Events shown in time zone: Pacific Time

 Google Calendar



**Attend a webinar
and have your
questions answered.**

https://www.navsup.navy.mil/household/dps_guides

DEFENSE PERSONAL PROPERTY SYSTEM (DPS) STEP-BY-STEP GUIDES

DPS is the system that is used to create your shipment application(s). Below are how-to guides that can assist with creating shipment applications, everything from a Household Goods shipment, retirement, Non-Temp Storage, etc.



DPS Initial Process (profile, orders, password)

[Basic Password Information](#) How to obtain your initial password to create your move application (Updated April 2017).

[Profile and Orders](#)

How to establish a profile in Defense Personal Property System (DPS) and enter or update orders.

[New DPS Password \(March 2017\)](#)

Need a new password for DPS.

[DPS Technical Issues](#)

Having trouble logging into the Defense Personal Property System (DPS)? Are you receiving error messages when logging in? Take a look at some helpful technical issues and tips on how to fix them!

DPS - Self-Counseling

[Access to DPS](#)

NOW that you have a password how to access/start the move application.

[Unknown City](#)

The city that you are moving to or items delivered is not listed in DPS - what should you do?

[No delivery address](#)

You don't have a delivery address for your personal items - what are the options?

[Create a HHG Shipment \(March 2017\)](#)

Screen shots and information to assist with creating your Household Goods shipment.

[Create a PPM Shipment \(March 2017\)](#)

Screen shots and information to assist with creating your Personally Procured Move (PPM).

[Create Dual Military Shipment](#)

How to create a shipment if both members are active duty.

[Multiple shipments](#)

Guidance for creating more than one shipment on a single set of orders.

[How to Cancel a Shipment Application in DPS](#)

Step-by-step instructions for cancelling a shipment request in DPS

**How to guides
to assist with
creating move
applications.**