Reweight requests must be submitted prior to delivery of your shipment.

To request a reweigh:
1. Log into your DPS account
2. Click the Shipment Management tab at the top of your page
3. Click the green “Continue” button to open the Shipments page
4. Click to expand the new window; click the plus button next to the words ‘Manage Shipments’
5. Locate the correct shipment - make sure the status is NOT “Delivered Complete”; click the blue words “Request Reweigh” (in the Request Reweigh column)
6. Click the gray “Request Reweigh” button

Your request is sent to the work queues of both the destination Personal Property Office (PPO) and the assigned Transportation Service Provider (TSP or carrier). The destination PPO is responsible for approving your request for services; the TSP is responsible for acknowledging the request in the DPS system and performing the requested action.
Requesting a Reweigh

Step 3

DPS has detected a version of the Internet Explorer browser that may cause the system to freeze. To avoid this problem DPS will launch Shipment Management in a separate window.

When you complete your session please close the window to return here.

Continue

Step 4

Customer Main Page

Welcome to the Defense Personal Property System. Under the Manage Shipments link to the left you can select the Shipment(s) And Status link to view/update your shipments or information and the Shipment Requests link to monitor your requests such as for reweighs or temporary storage extensions.
Requesting a Reweigh

Step 5

Step 6